

About Refunds

By purchasing any of our services or by signing a contract with us, you agree to our Refund Policy.

Where to request a refund?

Email

Refund requests can be sent to our company email address at info@globalsummithouse.com

Phone

You can also call our contact phone numbers which are visible on our website at www.globalsummithouse.com.

Global Summit House Refund Policy

Global Summit House services offer partial refunds within seven days of receipt of purchase.

Publishing Services

Publishing Services include editorial services, cover design, book registration, illustration services, data entry, book formatting, among others.

We offer partial refunds if you haven't submitted your materials for publishing. If you have purchased additional services such as any of our marketing services along with your publishing services order, the refund policy for those services apply.

If you have already provided your materials that means our team has begun working on your publishing order, therefore, unfortunately, we cannot offer you a refund.

Marketing Campaign

We offer partial refunds within seven days of receipt of purchase.

Non-Refundable Services

Print Advertising Services, Stand-Alone Services which include but not limited to, Ghostwriting, Screenwriting, Audiobook, Video Creation, Translation Services are non-refundable.

If you have already provided your materials that means our team has begun working on your publishing order, therefore, unfortunately, we cannot offer you a refund.

Partial Refunds for all eligible requests

For eligible refund requests within seven days since the time of purchase, we will deduct a setup fee or an inconvenience fee of \$150 or 50% of the paid amount whichever is higher.

If you are approved for a partial refund, then your refund will be processed, and a credit will be automatically applied to your credit card or original method of payment. This credit or refunds can take up to 30 days to reflect on your account.

Why you can't request a refund after seven days?

Our policy lasts seven days. If seven days have gone by since your purchase, unfortunately, we can't offer you a refund.

Upon the receipt of your purchase, our team will work with you immediately and coordinate with our contractors and process payments for the resources required to fulfill your service.